

Terms of Reference (TOR)

Short Term Junior Consultant – Quality and Patient Safety, NHSRC

Background

The National Health Systems Resource Centre (NHSRC) under the Ministry of Health & Family Welfare, Government of India, aims to strengthen the healthcare system by providing technical support in various domains, including Quality and Patient Safety. The National Quality Assurance Standards (NQAS) are crucial for ensuring quality in public health facilities. To maintain and enhance these standards, Quality and Patient Safety Division develops quality standards, provides support to implement NQAS and provides training viz Internal Assessor Training, External Assessors Training and Service Providers Training and organize workshops, events at National, Regional, State Level.

Patient safety is a fundamental principle of health care that aims to prevent and reduce risks, errors, and harm that occur to patients during the provision of health care. As health care systems become more complex, there is an increasing need for specialized knowledge and expertise to ensure that patient safety standards are maintained and continually improved. The Short-Term Consultant will provide critical support in the implementation and enhancement of patient safety initiatives under NQAS.

The primary objective of this consultancy is to support the development, implementation, and evaluation of patient safety and its initiatives & ensuring that they alignment with best practices and regulatory requirements. Organize National level workshops, events, and seminars. The consultant will work closely with the quality and patient safety team at NHSRC, New Delhi.

Roles and responsibilities

- Draft implementation guide for patient safety in primary and secondary care institutions.
- Conduct comprehensive assessments of current patient safety practices and protocols.
- Documentation of all patient safety activities, best practices & case studies implementation in State/Regions/District/Facility level.
- Analyze patient safety data using SaQushal tool to identify trends, risks, and areas for improvement.
- Develop plans and implement patient safety programs, events and workshops based on best practices and evidence-based guidelines.
- Development and printing of Training materials and resources for stakeholders
- Assist to monitor progress reports and a final evaluation report on patient safety initiatives.
- Support implementation of NQAS, Kayakalp, LaQshya & other initiatives.
- Any other task assigned by the Advisor and Lead Consultant Quality and Patient Safety Division.

Qualifications and Experience

The ideal candidate should possess the following qualifications and experience:

Educational Background

- Possess a recognized Medical/Dental/ BAMS/BHMS degree from a recognized University.

- Two years full-time Masters' Degree (or Equivalent) in Hospital/Health Management/ Public Health/ Post Graduate Diploma in Hospital and Health Management from a reputed institute.
- 1 Years of post-qualification experience for implementation of patient safety initiatives, such as SaQushal at Facility/State/National level.

Skills and Competencies

- Strong analytical and problem-solving skills.
- Excellent communication and interpersonal skills.
- Ability to work collaboratively with multidisciplinary teams.
- Proficiency in data analysis and use of patient safety software/tools.
- Knowledge of relevant regulatory requirements and best practices in patient safety.

Age Limit: 40 years & below (As on last date of application)

Location: New Delhi with Willingness to travel on need basis

Contract tenure: Three months and extendable

Remuneration Range: Between Rs. 40,000/- to Rs. 70,000/- per month

****Fee offered within the band will be commensurate qualification and experience***

Note: As this is a short term assignment;

- Preference will be given to candidates residing within Delhi/NCR region.
- The selected candidate will be required to join within 7 days.

How to apply: Candidates are requested to fill the online application correctly which is available on the NHSRC website (<http://nhsrcindia.org>). Applications will be accepted in the prescribed online application format only. Last date for receiving applications is **13th June 2024**.