

Terms of Reference,

Short Term Consultant – Certification Unit, Quality & Patient Safety

National Health Systems Resource Centre (NHSRC) is a technical support institution under the National Health Mission (NHM), Ministry of Health & Family Welfare. NHSRC works closely with the MoHFW and the States for Health Systems strengthening and supporting implementation of other interventions under the NHM. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Knowledge Management Division, Public Health Administration and Quality & Patient Safety. Since its inception in 2006, NHSRC has been a repository of knowledge and a centre of excellence for its agenda. This organization has professional linkages with a plethora of domestic and international bodies involved in the field of Public Health. There have been several personnel who have served with NHSRC and gained invaluable experience enabling them to graduate to next rung of professional ladder. Vast exposure to Ministry of Health and Family Welfare, and its processes is a unique feature of NHSRC. If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The position offers you an opportunity to participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at National, State and District levels. Working with a transdisciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage. For improving the Quality of care of services, delivered at the public health facilities, National Quality Assurance Standards have been under implementation under the National Health Mission. QPS Division at NHSRC support the implementation through two distinct roles, first being setting the standards for different level of health facilities as per need and supporting the states in its implementation through capacity building and handholding; and second function is of verification of attainment of standards at the health facilities through a robust system of quality certification. For supporting the Quality certification of public health facilities, NHSRC intends to induct one short term Consultant in the Certification Unit of QPS Division. The incumbent is expected to have program management background with inter personnel skills.

The Position reports to Advisor- Quality & Patient Safety, NHSRC

Roles & Responsibilities:

The expected roles of the incumbent are summarised below:

- a) Coordinate for the conduct of national-level assessments under NQAS.
- b) Collate and analyze the assessor and co-assessor feedback.
- c) External Assessors pool management.
- d) Development of Resource Material as per the certification unit processes.
- f) Any other task, as per need of the Certification Unit- QPS Division

Duration and Location

The consultancy is a short-term position for three months and is an extension based on project needs and performance. The consultant will be based at the Quality and Patient Safety Division, NHSRC, New Delhi

Qualification & Experience:

To achieve above-mentioned deliverables, the applicant is expected to possess the following qualifications & experience –

Essential Qualification –

1. Possess at least two years' full-time postgraduate degree from a reputed institute:
 - Master's in health / Hospital Administration
 - Master's in public health
 - Post Graduate Diploma in Hospital and Health Management
2. At least 2 years post-qualification experience. At least one year experience in supporting the Quality implementation under National Quality Assurance Standards (NQAS) and coordinating of conduct of assessments.

Note-

- Only shortlisted candidates will be called for an interview.
- The candidates may be subjected to a written test and presentation to judge their writing skills and language proficiency.

Age Limit: Up to 45 Years (as on the date of receiving the application)

Work Location: New Delhi with a Willingness to travel on a need basis

Remuneration Range: Between Rs. 60,000/- to Rs. 1,20,000/- per month

****Fee offered within the band will be commensurate with qualification and experience***

Note: As this is a short-term assignment.

- Preference will be given to candidates residing within Delhi/NCR region.
- The selected candidate will be required to join within 7 days.

How to apply: Candidates are requested to fill out the online application correctly which is available on the NHSRC website (<http://nhsrccindia.org>). Applications will be accepted in the prescribed online application format only. The last date for receiving applications is **16th May 2025**.