

Terms of Reference

Short Term Consultant - Quality Improvement

National Health Systems Resource Centre (NHSRC) is a technical support institution under the National Health Mission (NHM), Ministry of Health & Family Welfare. NHSRC works closely with the MoHFW and the States for Health Systems strengthening and supporting implementation of other interventions under the NHM. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Knowledge Management Division, Public Health Administration and Quality Improvement.

Since its inception in 2006, NHSRC has been a repository of knowledge and a center of excellence for its agenda. This organization has professional linkages with a plethora of domestic and international bodies involved in the field of Public Health. There have been a number of personnel who have served with NHSRC and gained invaluable experience enabling them to graduate to next rung of professional ladder. Vast exposure to Ministry of Health and Family Welfare, and its processes is a unique feature of NHSRC.

If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The position offers you an opportunity to participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at National, State and District levels. Working with a transdisciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage.

In recent times, many initiatives have been taken for improving the Quality of Care (QoC) at the Public Health Facilities. It includes development of Quality Standards for different level of Health Facilities, LaQshya, Kayakalp Initiative, Quality Certification of DH Laboratories, etc. An independent certification unit has been created within the division for managing NQAS and LaQshya Certification Programmes.

NHSRC intends inducting short-term consultant(s) to the QI Division as a resource augmentation for multifarious tasks, which the division undertakes.

Roles & Responsibilities:

Expected roles of the incumbent are summarised below –

- (a) Review the contemporary literature and programme guidelines, and examine the existing measurement system (ME & check-points) under the NQAS
- (b) Support the States with Implementation of NQAS
- (c) Development of Resource Material
- (d) Conduct training
- (e) Any other task, as per need of the QI Division

Qualification & Experience:

For achieving above-mentioned deliverables, the applicant is expected to possess following qualifications & experience –

Essential Qualification –

1. Possess Two years full time PG Degree/ Diploma in Hospital Management or PG Degree/ Diploma in Health Management or PG Degree/ Diploma in Public Health
 2. Formal training in Quality Management
 3. Post Qualification Experience of 2 Years out of which at least one year's experience of NQAS implementation support
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Note-

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test to judge their writing skills and language proficiency
- Since the requirement is immediate, the incumbent would be expected to join within 15 days of the selection.
- Initial contract would be for three months, which would be extended as per work and candidate's satisfactory performance.

Age Limit: 50 years & below (As on last date of application)

Location: New Delhi with requirement of extensive travel (at least 50% of time) to the states & UTs. Travel time may increase depending upon the task.

Remuneration Range: Between Rs. 60,000/- to Rs. 1,20,000/-

****Fee offered within the band will be commensurate with qualification and experience.***

Candidates selected in this interview could be considered for other vacant positions at NHSRC requiring similar skill sets and at appropriate level.

How to apply: Candidates are requested to fill the online application correctly which is available on the NHSRC website (<http://nhsrcindia.org>). Applications will be accepted in the prescribed online application format only. Last date for receiving applications is **26 July 2021**.
