

## **Terms of Reference**

### **Short term Junior Consultant – Certification Unit, Quality & Patient Safety**

National Health Systems Resource Centre (NHSRC) is a technical support institution under the National Health Mission (NHM), Ministry of Health & Family Welfare. NHSRC works closely with the MoHFW and the States for Health Systems strengthening and supporting implementation of other interventions under the NHM. Work at the NHSRC is organised around seven divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Knowledge Management Division, Public Health Administration and Quality & Patient Safety.

Since its inception in 2006, NHSRC has been a repository of knowledge and a centre of excellence for its agenda. This organization has professional linkages with a plethora of domestic and international bodies involved in the field of Public Health. There have been several personnel who have served with NHSRC and gained invaluable experience enabling them to graduate to next rung of professional ladder. Vast exposure to Ministry of Health and Family Welfare, and its processes is a unique feature of NHSRC.

If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The position offers you an opportunity to participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at National, State and District levels. Working with a transdisciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage.

For improving the Quality of care of services, delivered at the public health facilities, National Quality Assurance Standards have been under implementation under the National Health Mission. QPS Division at NHSRC support the implementation through two distinct roles, first being setting the standards for different level of health facilities as per need and supporting the states in its implementation through capacity building and handholding; and second function is of verification of attainment of standards at the health facilities through a robust system of quality certification.

For improving Quality of care of services, delivered at the public health facilities, National Quality Assurance Standards were developed under the National Health Mission. In the year 2013, QA Operational Guidelines and Quality Standards for District Hospitals were launched by the Ministry of Health & Family Welfare. This was followed by development and launch of Quality Standards for Community Health Centres (CHCs) Primary Health Centres (PHCs), Urban PHCs, followed by the standards for health & wellness centre in year 2020.

For implementation of the NQAS, substantial efforts are undertaken for building capacity of the states to understand the nuances of each quality standards, followed by hand-holding support through state quality assurance committee and district quality assurance committees.

The division also support the Ministry of Health & Family Planning, GOI and the states in implementation of Kayakalp Initiative and LaQshya. There are many other initiatives under development.

For supporting above mentioned tasks, NHSRC intends to induct a Junior Consultant in the QPS Division. The incumbent is expected to have good clinical background and excellent writing skills.

Support to the States require extensive travel to the states, which may be about one third of the time.

The Position reports to Advisor- Quality & Patient Safety and is on Contractual basis.

### **Roles & Responsibilities:**

Expected roles of the incumbent are summarised below –

- a) Coordinate for the conduct of national level assessments under NQAS.
- b) Collate and analyse the assessor and co-assessor feedback.
- c) External Assessors pool management.
- d) Development of Resource Material as per the certification unit processes.
- e) Support in ISQua accreditation of the Certification Unit.
- f) Any other task, as per need of the Certification Unit- QPS Division

### **Qualification & Experience:**

For achieving above-mentioned deliverables, the applicant is expected to possess following qualifications & experience –

#### **Essential Qualification –**

1. Possess atleast two years' full-time Post graduate degree from a reputed institute:
  - Master's in Hospital Administration
  - Master's in Public Health
  - Post Graduate Diploma in Hospital and Health Management
2. 1 year' post-qualification experience .
3. At least one year experience of supporting the Quality implementation under National Quality Assurance Standards (NQAS).

Number of Positions: two (02)

Location : Delhi

#### **Note-**

- Only shortlisted candidates will be called for an interview.
- The candidates may be subjected to written test and presentation to judge their writing skills and language proficiency.

**Age Limit:** 30 years & below (as on the date of receiving the application)

**Contract Tenure:** Up to Three months, further extendable subject to performance of candidate and requirement of division

**Remuneration Range:** Between Rs. 40,000/- to Rs. 70,000/-

***\*Fee offered within the band will be commensurate with qualification and experience.***

Candidates selected in this interview could be considered for other vacant positions at NHSRC requiring similar skill sets and at appropriate level.

**Note:** As this is a short-term assignment.

- Preference will be given to candidates residing within Delhi/NCR region.
- The selected candidate will be required to join within 7 days.

**Work Location:** New Delhi; Opportunity to gain hands on experience of public health canvas of states and districts. Travel to states and districts may be involved.

**How to apply:** Candidates are requested to fill the online application correctly which is available on the NHSRC website (<http://nhsrcindia.org>). Applications will be accepted in the prescribed online application format only. Last date for receiving applications is **7<sup>th</sup> July 2023**.