

Terms of Reference
Short Term Senior Consultant – Information Technology
(IT DIVISION)

National Health Systems Resource Centre (NHSRC) is a technical support institution under the National Health Mission (NHM), Ministry of Health & Family Welfare. NHSRC works closely with the MoHFW and the States for Health Systems strengthening and supporting implementation of other interventions under the NHM. Work at the NHSRC is organized around Eight divisions, namely – Community Processes & Comprehensive Primary Care, Healthcare Financing, Healthcare Technology, Human Resources for Health, Knowledge Management Division, Public Health Administration and Quality & Patient Safety and IT Division.

IT Division at the National Health Systems Resource Centre (NHSRC) is a vital component of the organization, supporting the Ministry of Health and Family Welfare (MoHFW) and the National Health Mission (NHM) in their mission to enhance public health across India. With a steadfast commitment to advancing healthcare through technology, the IT Division plays a pivotal role in promoting efficient and effective health information systems.

At the heart of its mandate is state coordination, as the IT Division collaborates closely with various state health departments and stakeholders to ensure seamless integration and support for critical portals. This includes portals dedicated to Non-Communicable Diseases (NCD), Ayushman Bharat - Health and Wellness Centres (AB-HWC), National Health Innovation Portal (NHINP), SaQsham and SASHAKT etc. By providing technical expertise and facilitating coordination, the IT Division empowers states to leverage these portals effectively, enabling data-driven decision-making and efficient healthcare delivery.

The IT Division also prioritizes public health needs, aligning its efforts with the MoHFW's vision of comprehensive healthcare for all. Through innovative solutions and the adoption of emerging technologies, the division works towards strengthening public health systems at the national and state levels. This involves leveraging digital platforms, data analytics, and interoperable systems to support public health programs, improve monitoring and evaluation, and enhance information exchange.

Furthermore, the IT Division plays a crucial role in designing and implementing information systems that enable efficient data collection, analysis, and reporting. By harnessing the power of technology, the division facilitates evidence-based decision-making and empowers healthcare providers, policymakers, and researchers with accurate and timely information.

In summary, the IT Division at NHSRC, in close collaboration with the MoHFW and NHM, drives transformative change in the realm of public health. Through state coordination and support, along with the seamless integration of key portals such as NCD, AB-HWC, NHINP, SaQsham and SASHAKT, the division is at the forefront of harnessing technology to strengthen healthcare systems and promote the well-being of all citizens.

National Health System Resource Centre (NHSRC), New Delhi on behalf of Ministry of Health & Family Welfare invites applications from eligible candidates for short term consultant in IT division.

Roles & Responsibilities:

Expected roles of the incumbent are summarized below –

1. Deliver precise, reliable, and comprehensive information through the utilization of appropriate methods, tools, and expertise, providing support in problem-solving on behalf of the Ministry of Health and Family Welfare (MoHFW) for the states.
2. Liaison with application development teams from various partners and vendors in developing the products / portals in sync with the NHM program division through set standards.
3. Enabling the IT systems to track component development of the tech team through various partners in establishing seamless experience over IT Portals & Applications.
4. Coordinating meetings with states and stakeholders in addressing the concerns and creating request pools for enhancements and feature uptake.
5. Maintaining and documenting compliance of the standards of Digital framework aligned with ABDM
6. Liaising/coordination with the program teams at NHSRC, Consultants as required.
7. Manage smooth functioning of SaQSHAm and Gunak app and NCD portal for various states.
8. Development and Maintenance of SASHAKT Portal and Mobile Application.
9. Manage smooth functioning of HWC portal and integration with national NCD portal.
10. Identifying, training, and driving implementation of Single Sign On opportunities with existing NHM applications.
11. Coordinating with entire IT Team to ensure efficient execution of pipeline projects.
12. Implement revised scope for NHINP portal for health innovations.
13. Program support towards Mera Aspataal Portal.
14. Tender coordination, MoU preparation, Committee formation, Selection etc. for NHSRC IT related works in strict adherence to government guidelines.
15. Generating Reports and MIS towards specific state requirements and NHSRC IT division consumption
16. Provide assistance to Advisor-IT in day-to-day tasks and responsibilities.

Essential Qualifications

BE / B. Tech in Computer Science / IT / Electronics or Post Graduate Qualification in IT / Computer Science or MCA/ MSc Computers.

Experience

- More than 10 years of experience preferably in Health or Social Sector.
- Experience in Stakeholder Management, System Management and Operations.
- Experience in Public Health IT System
- Experience working with various states/UTs.

Qualification & Experience may be relaxed for deserving candidates.

Note-

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test and presentation to judge their writing skills and language proficiency

Age: 50 years & below. Age can be relaxed for a suitable candidate.

Remuneration Range: Between Rs. 90,000/- to Rs. 1,50,000/- *Fee offered within the band in commensuration with qualification and experience.

Contract tenure: Three months and extendable

Work Location: New Delhi; Opportunity to gain hands on experience of public health canvas of states and districts. Travel to states and districts will be required too.

Note: As this is a short term assignment;

- Preference will be given to candidates residing within Delhi/NCR region.
- The selected candidate will be required to join within 7 days.

How to apply: Candidates are requested to fill the online application correctly which is available on the NHSRC website (<http://nhsrcindia.org>). Applications will be accepted in the prescribed online application format only. Last date for receiving applications is **1st August 2023**.